

## You can make a difference

The NSW SES has reimagined volunteering, with new opportunities for community members to become involved. Spontaneous volunteering is flexible so whether you have an hour, a day or a week, you can make a difference with the NSW SES. As a Spontaneous Volunteer you will start an exciting new journey, challenge yourself and use your skills to help your local community.

In return for volunteering your time, you will receive training, learn new skills and make friends with other volunteers from your community. You will gain a sense of satisfaction from helping others and being part of a great team. Your volunteer experience with the NSW SES will give you a new perspective and appreciation for your community.

**Pre-register as a Spontaneous Volunteer today!**



## Is Spontaneous Volunteering for me?

The NSW SES is made up of individuals from a diverse range of ages, backgrounds and abilities. Any person aged 16 years or older can apply to volunteer with the NSW SES (parent or guardian consent is required for under 18 year olds).

Spontaneous Volunteers may be required at short notice so you must keep your provided contact details up to date.

Specific skillsets may be required on any particular day you volunteer with us, but all Spontaneous Volunteers will undergo an on-site orientation that will provide you with all you need to have a safe volunteer experience.



**OUR MISSION:**  
NSW SES saving lives and protecting communities

**OUR VISION:**  
To be the best volunteer emergency service in Australia

**APPLY NOW AND MAKE A DIFFERENCE**  
Visit [www.ses.nsw.gov.au](http://www.ses.nsw.gov.au) to learn more and join us today.



Principal Partner



**FOR MORE INFORMATION ON VOLUNTEERING**  
Visit [www.ses.nsw.gov.au](http://www.ses.nsw.gov.au) or Call 1800 201 000



# HANDS UP TO HELP YOUR COMMUNITY

**SPONTANEOUS  
VOLUNTEERING**  **SES**  
NSW STATE EMERGENCY SERVICE



**#VOLUNTEEREXPERIENCE**

## Hands up to help your community

Spontaneous Volunteers are community members who volunteer in one-off events to support the NSW State Emergency Service (NSW SES) during emergencies. Spontaneous Volunteers work closely with the NSW SES and local communities before, during and after disasters.

As a Spontaneous Volunteer, you can get involved in a diverse range of roles which do not require a set of qualifications or any previous experience as a NSW SES volunteer.

Outside of emergency response, your existing skills and experience could also be utilised to build capability and preparedness. Becoming a Spontaneous Volunteer with the NSW SES is a great way to gain experience in a new area, learn new skills and be part of your community without any ongoing commitment.



### Case Study

In February 2013, a tornado destroyed parts of Kiama on the NSW South Coast, causing catastrophic damage to many homes and businesses. A group of local residents got together to provide urgent relief efforts to the affected areas. These Spontaneous Volunteers had never volunteered with the NSW SES before and proved to be a valuable resource for sudden surge capacity events such as the Kiama tornado.

## What can Spontaneous Volunteers do?

As a Spontaneous Volunteer with the NSW SES, you will be supporting your community during times of need. You could assist in preparing the community for a storm or flood, sharing safety information within the community, cleaning up after a disaster, and supporting NSW SES volunteers on the ground.

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**During the Kiama tornado I was unable to work as the weather was too bad. As a builder, I knew I could help those people whose homes were affected by the tornado. I registered as a Spontaneous Volunteer and put my skills to use, helping out where I could. Although it was a distressing time, it was very rewarding to be able to help those in need and be part of a great team.**

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**Lachlan Costello**  
Spontaneous Volunteer  
Scan the QR code and watch Lachlan's story

## Saving lives, protecting communities

NSW SES volunteers work with communities across the state to build resilience to flood, storm and tsunami. As the NSW SES prepares for more frequent and intense severe weather events, we are mobilising community members to join the team and contribute to our mission of saving lives and protecting communities.

## Getting started

**There's never been a better time to volunteer with the NSW SES.**



Your first step to volunteering with the NSW SES is to visit our website at [www.ses.nsw.gov.au](http://www.ses.nsw.gov.au) and pre-register to become a Spontaneous Volunteer. Once you have registered, your details will remain on our Spontaneous Volunteer contact list. We may contact you to assist us during the next major weather event in your area. To stay informed, follow our social media feeds on Facebook, twitter and Instagram.



\* Source: Australian Business Roundtable for Disaster Resilience and Safer Communities, Deloitte Access Economics (2017), Australian Bureau of Statistics (2017)