

Message Type	StormSafe Key Messages
StormSafe - general	<p><i>For emergency help in floods and storms call the SES on 132 500.</i></p> <p><i>For life threatening emergencies call 000.</i></p> <p>For information on SES programs including, FloodSafe, StormSafe and TsunamiSafe call the SES on 1800 201 000.</p>
Now and Always	<p>Storms can happen anywhere, at any time of the year. It is important to prepare your family and prepare your property now and stay prepared all year round.</p> <p>There are a few simple things that you can do now to prepare your home and help reduce the potential damage caused by severe storms.</p> <ul style="list-style-type: none"> • Maintain your yard and balcony. Secure or store items that could blow around in strong winds • Clean your gutters, downpipes and drains regularly to prevent blockages • Trim trees and branches that could potentially fall on your home or property • Fix any damage to your roof, including broken or missing tiles • Check your insurance policy is current and adequate • Make a plan for your family that outlines what you would do in an emergency • Prepare an emergency kit with essential items in case you lose power or need to leave home in an emergency • Listen to your local radio station and other media for weather warnings
Before	<p>When a warning is issued for your area (but before the storm arrives), there are a few things you can do to help protect your family and property:</p> <ul style="list-style-type: none"> • Move indoors, bringing children and pets with you • Have your emergency kit handy in case you lose power or need to leave • Park your car under secure cover and away from hail, trees, power lines and drains

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	<ul style="list-style-type: none"> • Secure or put away items from around the house, yard, or balcony that could blow around in strong winds • Check to see if your neighbours are aware of the warning • When flash flooding is likely, leaving low-lying homes and businesses well before flash flooding begins (evacuation) is the best action to take, but only if it is safe to do so. If you are trapped by rising floodwater, seek refuge in the highest part of a sturdy building. Stay there and call '000' (triple zero) if you need to be rescued • Listen to your local radio station and other media for information, updates and advice • Unplug and avoid using electrical equipment connected to mains power, landline phones and modems
During	<p>During a storm, there are simple things you can do to help protect your family:</p> <ul style="list-style-type: none"> • Never enter or travel through floodwater • Stay indoors, clear of windows • Stay clear of creeks, drains, causeways, gutters, streams, fallen trees, power lines and damaged buildings • If driving, put your hazard lights on and pull over to the side of the road keeping clear of drains, causeways, streams, creeks, trees and power lines • If outdoors, seek secure shelter away from drains, causeways, streams, creeks, trees and power lines • Listen to your local radio station and other media for information, updates and advice • For emergency assistance in floods and storms, call the SES on 132 500
After	<p>After the storm has passed:</p> <ul style="list-style-type: none"> • Keep listening to your local radio station for information, updates and advice • Check your house or property for damage • Stay clear of creeks, drains, causeways, gutters, streams, fallen trees, power lines and any damaged buildings • Check to see if your neighbours need help • Do not go sightseeing as this may hinder recovery efforts or put yourself and others at risk

