

## Your emergency kit contents



- A portable radio with spare batteries
- A torch with spare batteries
- A first aid kit with supplies necessary for your household
- Candles and waterproof matches
- A waterproof bag for valuables
- A copy of your Home Emergency Plan



## Important items to think about

- ✓ A list of your support people and their contact details
- ✓ Contact numbers for your care provider and doctor
- ✓ Instructions on how to turn off your electricity and gas
- ✓ A list of friends or family living outside the flood prone area that you can go to
- ✓ Instructions on how care will be provided to your and companion animals
- ✓ A description of any medical issues including food or medication allergies
- ✓ A list of any essential medications or equipment and instructions for their use
- ✓ The location of disability related supplies and any special equipment you require
- ✓ Any maintenance requirements for mobility devices including spare or charged batteries
- ✓ Photos and personal items
- ✓ Important documents such as birth certificates, insurance and medical records

## Assistance for animals

Industry and Investment NSW may provide assistance for pets and companion animals.

If you need to evacuate, take your pets with you. Ensure they are caged or leashed.

More information is available from [www.dpi.nsw.gov.au](http://www.dpi.nsw.gov.au)



Principal Partner



FOR EMERGENCY HELP IN FLOOD,  
STORM AND TSUNAMI CALL

**132 500**

In life-threatening emergencies call 000 (triple zero)

For more information call the NSW SES  
on **1800 201 000**

or visit: [www.floodsafe.com.au](http://www.floodsafe.com.au)



#NSWSES



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Seniors and People  
Living with a Disability



FloodSafe at Home

## Are you at risk?

If you live close to a river, stream, estuary, beach or in a low-lying area, you may be at risk from flooding even if you have not experienced it personally. This brochure contains information that can help you protect your property and members of your household.

## How the NSW SES can help you

The NSW State Emergency Service (NSW SES) is responsible for responding to floods in NSW. This includes planning for floods and educating people about how to protect themselves and their property.

During floods the NSW SES may:

- Provide flood information and safety advice
- Distribute flood information via media outlets
- Arrange for the delivery of essential supplies to people isolated by floodwater
- Issue an Evacuation Order if necessary
- Identify an evacuation centre
- Conduct flood rescues
- Advise at the beginning of the point when it is safe to return to evacuated properties by issuing an All Clear

Further information on preparing for, responding to and recovering from floods can be found at [www.floodsafe.com.au](http://www.floodsafe.com.au)

## How do I get flood information?

Your local council may be able to provide information on the height at which your property is flooded.

Flood information including flood forecasts, road closures, safety advice and evacuation orders will be broadcast over local radio stations.

Bureau of Meteorology flood predictions and river height information are available on their website [www.bom.gov.au](http://www.bom.gov.au)

## Prepare yourself

- **Identify your own capabilities and any support or assistance you may need**
- **Speak with relatives, neighbours or friends that can help provide support during a flood**
- **Identify a support person**
- **Prepare a Home Emergency Plan with your support person. Hard copy Home FloodSafe Toolkits are available from the NSW SES. An online Home Emergency Plan is available from [www.floodsafe.com.au](http://www.floodsafe.com.au)**
- **Give your support person a copy of your Home Emergency Plan**
- **Speak with your care or service provider**
- **Prepare an emergency kit**

## When flooding is likely (Flood Watch)

A Flood Watch is issued by the Bureau of Meteorology when flooding is likely. Be prepared to act should flooding occur.

- Listen to your local radio station for information, updates and advice
- Locate and check your emergency kit
- Locate important papers, valuables and mementos and put them in your emergency kit
- Place any essential medications and/or prescriptions in your emergency kit
- Stay in contact with your support person and activate your Home Emergency Plan

## During a flood (Flood Warning)

A Flood Warning is issued by the Bureau of Meteorology when flooding is about to happen.

- Never drive, ride or walk through floodwater
- Keep listening to your local radio station for information, updates and advice
- Keep in contact with your support person and follow your Home Emergency Plan
- Be prepared to evacuate if advised
- If able, stack your possessions on benches and tables, placing electrical items at the top
- Locate and prepare pets for possible evacuation

## Evacuation



An Evacuation Order is issued by the NSW SES when there is significant risk of inundation or isolation due to floodwater.

It is important to follow all instructions given by emergency services and your support people.

When you prepare to evacuate:

- Contact your support person to help you
- Follow your Home Emergency Plan
- Have your emergency kit ready to take with you
- If able, turn off the electricity and gas at the mains before you leave. Turn off and secure any gas bottles
- Take your pets with you

You can choose to stay with friends or relatives. Alternatively, you will be notified of the location of evacuation centres where you can obtain temporary accommodation and other help. Leave well before roads are closed.